

The Tool Box

Serving the Electrical, HVAC & Plumbing Industries Since 1912

What Your Employees Want You To Know About Authenicity By Ann Elliott, The Berkana Company

One obvious requirement of business leadership involves the universally respected value of trust. This leads us to the topic of authenticity.

Are business leaders today seen as highly rated by their authenticity or are they seen as disingenuous, shallow, self-promoting or even dishonest? Are business leaders trusted?

This is a hard problem to quantify. Entire industries, as we know, are sometimes marred by isolated scandals that lower the public's view of them. When an oil tanker leaks, the reputation of an entire industry sinks. When the Great Recession hit in 2008, bankers were considered the scourge of their times.

When authenticity erodes, profits tumble and the public wants someone punished. In a publicly traded company, this often goes straight to the top office.

Your business is a microcosm of this dynamic. If a business leader is disingenuous or dishonest, middle management becomes restless and employees sense trouble. Discipline breaks down as employees begin to take shortcuts and feel more anxious about their job security. Morale falls and turnover rises. Blaming becomes commonplace.

In the words of Ricky Nelson, "...ya can't please everyone, so ya gotta please yourself." Trying to please everyone is an energy drain. Who respects a leader who tries to make everyone happy all the time at the expense of her values? This is not sustainable. It's a recipe for burnout.

Authenticity promotes stability, strong company values and teamwork. It also promotes clarity and loyalty, both of which contribute to productivity.

What can you do to establish greater authenticity among a diverse group of managers, division leaders and employees?

Here are what your employees want you to do:

- 1. Lead by example. Your behavior speaks volumes.
- 2. Treat others with respect at all times, and especially when you have to give constructive feedback.
- 3. Establish a company mission statement based on company values. Promote it extensively. Let this guide your decisions; it ensures consistency and provides clarity.
- 4. Be the expert in your field to earn respect. Remember, however, you don't know everything.

(Continued on page 4)

INSIDE THIS ISSUE:

Volume 15, Issue 212 March 1, 2018

Easley Mechanical Services., Inc. Mechanical Member Article	2
Inspirational Quote	
March Birthdays	2 2
Safety Tip	3
Welcome New Members	3
Anniversaries	3
Update Your Outlook	3 3 3 3
Condolences	3
Upcoming Events	3
Page 1 Article Continued	4
Around The State	4
Called Open Business Mtg.	4
Statewide Meeting	
Registration Form	5
MCASC Summer Convention	-
Hotel Reservation Form	6
	Ŭ
BB&T/Boyle-Vaughan	
Insurance Company	
Associate Member Article	7
Area Meeting Calendar	7
Vision/Mission Statement	8



Mechanical Member: EASLEY MECHANICAL SERVICES, INC.

Art Brewer has been associated with several companies since 1955. He is now co-owner of Easley Mechanical Services, Inc., which was chartered in 2009 after the last recession and after commercial construction had nearly ceased in the Piedmont area.

Easley Mechanical Services has an unlimited mechanical license for both Plumbing and HVAC for the State of South Carolina. The focus is on commercial plumbing and HVAC construction. Taylor Brewer manages Easley Mechanical Services, Inc., and he is also the Plumbing Qualifier for the company.

Art Brewer (MCASC President 1964) has supported the South Carolina Mechanical Contractors Association through all these years, and continues to support the Association through Easley Mechanical Services, Inc.

Easley Mechanical Services, Inc., 111 Neal Street Easley, SC 29642-4976 Phone: (864) 859-4976 Fax (864) 855-1905

INSPIRATIONAL QUOTE

Twenty years from now you will be more disappointed by the things that you didn't do than by the ones you did do, so throw off the bowlines, sail away from safe harbor, catch the trade winds in your sails. Explore, Dream, Discover. Mark Twain

MARCH BIRTHDAYS

Montez Self	3/1	Honorary Life Member	Wife of Bill
Michelle Duncan	3/3	Trane Comfort Solutions	
Martha Goff	3/5	SIFCO Mechanical	Wife of Allen
Charles Hipp, III	3/7	Hipp Properties	
Emily Gibbs	3/9	Bear Mechanical Services	Wife of Edward
Tami Jacques	3/9	Hajoca Corporation	Wife of Bob
Judy Haynes	3/17	Faulkner, Haynes & Associates	Wife of Jim
Robert Goff	3/19	Honorary Life Member	
Guy Rogers	3/22	Hoffman & Hoffman	
Bob White	3/22	Walker White, Inc.	
Wink Major	3/23	Honorary Life Member	
Russell Lamb	3/30	Honorary Life Member	
Julie Clark	3/31	RepSouth	Wife of Mitch

Happy Birthday Members!

We Would Like To Announce Yours. If you would like to be listed, please call the Birthday Hotline at 803-772-7834 or Email to mflowers@mcasc.com

"Tool Box Talks" - Safety Tip

President's 2019 Budget Represents Strong Commitment to Worker Safety

President Donald J. Trump's fiscal year 2019 budget request for OSHA supports his continued efforts to assure safe and healthful jobs for the American people.

The President's budget provides a fiscally responsible framework to advance the Department of Labor's mission of ensuring all Americans have access to familysustaining jobs," said Secretary of Labor Alexander Acosta. "From addressing the skills gap through apprenticeships to prioritizing workplace safety, this budget reflects a strong commitment to the American workforce. It also includes important reforms to ensure that taxpayer dollars are used to maximum effect."



OSHA's FY 2019 budget request provides an increase of \$6.1 million for 42 new Compliance Safety and Health Officers to continue the agency's strong commitment to <u>enforcement</u>; and another \$5.1 million for 24 <u>Compliance</u>

<u>Assistance Specialists</u> and eight <u>Voluntary Protection Programs</u> staff to allow the agency to expand its training, outreach, compliance assistance, and cooperative programs.

Condolences

Mr. & Mrs. Tim Bedenbaugh & Family Johnson Controls, Inc., Columbia On the loss of his father Paul Nichols Bedenbaugh

Mr. & Mrs. Gill Holland & Family Johnson Controls, Inc., Columbia On the loss of his mother Katherine Miller Holland

Upcoming Events

<u>MCASC Annual Statewide Meeting</u> Wednesday, March 14, 2018 Phillips Market Center, West Columbia





<u>9th Annual Midlands Area Nine</u> <u>At Night</u> <u>Scholarship Golf Tournament</u> Thursday, March 22, 2018 Charwood Country Club, West Columbia

<u>12th Annual Piedmont Area Clays for College</u> Friday, April 20, 2018 The Clinton House Plantation, Clinton



<u>The Charleston Slam 10th Annual Inshore</u> <u>Fishing Tournament</u> Captain's Meeting - May 18, 2018 Graybar Electric Co., Inc. Tournament - May 19, 2018

<u>174th Annual MCASC Summer Convention</u> August 2-5, 2018 Hammock Beach Resort, Palm Coast, FL



Welcome New Members

Piedmont Nolan Graham Carotek Matthews, NC

David Crocker Mechanical Solutions, Inc. Hillsborough, NC

- Midlands Kirby Wright Mueller Industries, Inc. Columbia
- Pee Dee Greg Moses United Rentals, Inc. Florence
- Coastal Brian Lish Scaffolding Solutions, LLC North Charleston

Anniversaries

Mr. & Mrs. Gerald Edwards - 3/8 Mr. & Mrs. Billy Zimmerman - 3/21 Mr. & Mrs. Ray Merritt - 3/25

Update Your Outlook

Chuck McDonald, Esquire, Belser & Belser, PA PO Box 96 Columbia, SC 29202-0096 Office: (803) 929-0096 Direct: (803) 999-1260 Fax: (803) 929-0196 E-mail: chuck@belserpa.com

Let us know if we need to update your Outlook or if you know someone who does!

(Continued from page 1)

- 5. Admit mistakes; learn how to apologize clearly, simply, without excuses.
- 6. Practice open management. Divulging reasons for a decision helps people understand something they may not like although it is necessary.
- 7. Be clear about what's OK and what's not OK. People respect boundaries.

It's worth building your business on a foundation of authenticity. Your employees respect you. It's easier to follow someone you respect. Aligning your values with your behavior serves not only the business but you. Self-respect is priceless.

© 2018 Ann Elliott All Rights Reserved

Ann Elliott is a leadership strategist and founder of The Berkana Company LLC. She is the author of "What Successful Women Know about Leadership." As an experienced facilitator, trainer, and business consultant, she helps entrepreneurs and business owners build a thriving business from the inside out. Ann speaks professionally at conferences, workshops and seminars. To schedule her for your event, visit: Contact Ann at www.berkanacompany.com.

AROUND THE STATE



Midlands Area Meeting Ferguson Enterprises, Inc. February 2, 2018



Piedmont Area Meeting Hahn-Mason Air Systems Inc. at Demetre's February 20, 2018



Pee Dee Area Meeting Longley Supply Company February 8, 2018



Coastal Area Oyster Roast James Island Yacht Club February 22, 2018



1arch 1, 2018		Pag		
MC	CASC 14 th Annual Statewide Me	eeting		
The day of	R egistration Form			
C. C. C.	March 14, 2018			
	The Phillips Market Center			
Located At The State Farmers Market,				
Off 3483	B Charleston Highway, West Col	lumbia 29172		

I. REGISTRATION FORM:

FAX OR MAIL TO THE MCASC STATE OFFICE - (803) 731-0390 or P.O. Box 384, Columbia, SC 29202

Name:
Name:
Name:
Phone No.: ()

Number Attending Meeting/Dinner_____

MEETING FEE: Members: \$25.00

You May Sign-Up On Brown Paper Tickets At statewidemeeting.brownpapertickets.com

If You Are Not Able To Sign-Up On Brown Paper Tickets, You Will Be Invoiced By Your Local Area Treasurer

<u>AGENDA</u>

- 5:00 5:30 PM MCASC Called Open Business Meeting
- 5:30 6:00 PM Sign–In For Members & Guests
- 6:00 7:00 PM Cocktail Reception
- 7:00 Until Keynote Speaker Catherine Templeton, Esquire Republican Candidate For South Carolina Governor Dinner & Closing Remarks

DEADLINE TO REGISTER: MARCH 7, 2018



PALM COAST FLORIDA

200 Ocean Crest Drive • Palm Coast, FL 32137 (386) 246-5500 www.hammockbeach.com

]	DUP: MCASC SUMMER CONVE DATES: AUGUST 2-5, 2018 CUT TES ARE AVAILABLE 3 DAYS F	-OFF DAT	E: JULY 12, 2018	ATES
N .				
Address:				
Home Tele. #		_		
Work Tele. #		_		
Fax #		_		
SOLD OUT 2/Bedrood 3/Bedrood The Resort Serv beach chairs, to shuttle service t	3/Bedroom Ocean View Suite Ocean To m Resort View Villa Main Resort Comple: m Resort View Villa Main Resort Comple: vice Fee Is 11.5% & Includes: compliment wels and umbrellas, fitness center with sat o Hammock Beach amenities, 9-hole putti	ort \$3 ort \$4 wer \$ x \$2 x \$2 ary local and una and stean	n room, wireless internet acco	vice fee and tax vice fee and tax vice fee and tax vice fee and tax vice fee and tax floats, ess,
0 0	fter 2:00 pm, and self-parking.			
Arrival Date:	Departure Date:		# Of Adults / Children:	/
	<u>CREDIT CARD</u>	INFORMAT	ION	
Type of Card	N	ame on Card		
Card #	E	xp. Date		
Additional Info				

- 1 night deposit will be taken at time reservation is made. Balance will be due upon check out.
- Reservations are subject to a 7 day cancellation policy. Please cancel reservations 7 days prior to arrival to avoid forfeiture of deposit.

For Your Convenience, You May Book Your Reservations By Calling 1-877-834-8862 & Be Sure To Mention Code 0718MCA, Fax This Form To 1-386-246-5535, Or Book Online At:

https://www.phgsecure.com/IBE/bookingRedirect.ashx? propertyCode=dabhb&group=0718MCA&arrivalDate=07-24-2018

MCASC MEMBER FEATURE ARTICLE

Associate Member: BB&T BOYLE-VAUGHAN INSURANCE

BB&T Boyle-Vaughan Insurance, the endorsed commercial insurance agency of the Mechanical Contractors Association of South Carolina, continues to offer a full line of insurance coverages for contractors in and throughout the Southeast. Our clients enjoy the hands-on approach of working with a local independent agency, the largest in the state, while fully accessing the vast resources of BB&T Insurance Services, the fifth largest broker in not only the nation, but in the world.

The construction specialists at BB&T Boyle-Vaughan Insurance use their extensive knowledge of your industry to identify ways to reduce your exposure to loss. As your company grows and your industry evolves, we review your plans and design new strategies to ensure your coverage(s) optimally work for you.

To help our clients address complex risks, we provide integrated consulting services, including, but not limited to claims consulting, risk control solutions, analytics and training and vendor services. This multi-discipline approach allows us to respond quickly to emerging risks, improve efficiencies, eliminate redundancy and drive superior results. Whether you need a detailed ModMaster report, loss trending and benchmarking data, safety training solutions or captive programs allowing your business to self-insure certain exposures, the experienced insurance professionals at BB&T Boyle-Vaughan will work alongside you to lower risk – and the cost of protection – while maintaining necessary controls and full compliance.

Your business is important to you, and you want to work with someone who understands your business. We do. As a long-standing, proud partner of the Mechanical Contractors Association of South Carolina, we are pleased to play a role in strengthening the presence and performance of its member companies. If we can be of any assistance to you, please do not hesitate to reach out to a member of our team.

BB&T Boyle-Vaughan Insurance 2000 Center Point Road, Suite 2400, Columbia, SC 29210 Phone: (803) 748-0100 Fax: (888) 751-3201

Congratulations to our next Associate & Mechanical Members who will be highlighted in the upcoming issue of "The Tool Box": Carotek, Matthews, NC - Associate Member Miller HVAC Service, Easley - Mechanical Member

MARCH 2018 MONTHLY AREA MEETINGS

MIDLANDS AREA

Wednesday, March 14, 2018 Open Bus. Mtg. 5:00-5:30 PM, Social 6:00 PM, Dinner 7:00 PM Location: The Phillip's Market Center, The State Farmers Market, West Columbia

Thursday, March 22, 2018 @ 4:00 PM Location: Charwood Country Club, 222 Clubhouse Dr., W. Columbia

PEE DEE AREA

Wednesday, March 14, 2018 Open Bus. Mtg. 5:00-5:30 PM, Social 6:00 PM, Dinner 7:00 PM Location: The Phillip's Market Center, The State Farmers Market, West Columbia

PIEDMONT AREA

Wednesday, March 14, 2018 Open Bus. Mtg. 5:00-5:30 PM, Social 6:00 PM, Dinner 7:00 PM Location: The Phillip's Market Center, The State Farmers Market, West Columbia

COASTAL AREA

Wednesday, March 14, 2018 Open Bus. Mtg. 5:00-5:30 PM, Social 6:00 PM, Dinner 7:00 PM Location: The Phillip's Market Center, The State Farmers Market, West Columbia Statewide Meeting With Special Guest Keynote Speaker Catherine Templeton, Esquire Republican Candidate For Governor of South Carolina

9th Annual Nine at Night Scholarship Benefit &

Election of 2018-2019 Officers & Board

Statewide Meeting With Special Guest Keynote Speaker Catherine Templeton, Esquire Republican Candidate For Governor of South Carolina

Statewide Meeting With Special Guest Keynote Speaker Catherine Templeton, Esquire Republican Candidate For Governor of South Carolina

Statewide Meeting With Special Guest Keynote Speaker Catherine Templeton, Esquire Republican Candidate For Governor of South Carolina



P.O. Box 384, 29202 I 504 Morninghill Drive Columbia, SC 29210 Phone: (803) 772-7834 Fax: (803) 731-0390 E-mail: mflowers@mcasc.com www.mcasc.com

Serving mechanical contractors in South Carolina since 1912.

MCASC Executive Board & Staff

Duwayne Jacobs, President Bob Miller, Vice-President Edward Gibbs, Treasurer Stan Harbourt, Secretary Leslie Whitehurst, Associate President Mona Flowers, Managing Director

> Mechanicals make it happen -Be part of the best!

MCASC Vision Statement

The Mechanical Contractors Association of South Carolina (MCASC) will be the leading construction association in South Carolina for specialty contractors and suppliers in the electrical, mechanical (HVAC), and plumbing fields by serving its membership, the industry, and the Community in a vibrant and harmonious fashion.

MCASC Mission Statement

The Mechanical Contractors Association of South Carolina (MCASC) will provide its membership with:

The Association's objective for this mission is to enhance the future of the Construction Industry in South Carolina.